



CASTILLEJOS WATER DISTRICT

National Highway, Brgy. Nagbunga Castillejos, Zambales
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FREEDOM OF INFORMATION REQUEST FEEDBACK






This survey is used to capture the citizens/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation

RATING SCALE: A 5-point Likert scale is used, with the following rating scale:

STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE AGREE STRONGLY	AGREE	STRONGLY AGREE
1	2	3	4	5

INSTRUCTIONS:

Please put a **check mark (✓)** on the column that best corresponds to your answer.

	 Strongly Disagree	 Disagree	 Neither Agree nor Disagree	 Agree	 Strongly Agree
1. Are you satisfied with the handling of your FOI request?					
2. Did you receive your information within 15 to 35 working days?					
a. For unsuccessful request, are you satisfied with the reason provided?					
b. For successful request, was the response you received easy to understand?					
3. Did you feel that we communicated with you effectively, from start to finish?					

4. Is there anything we could do to improve our service in the future?

THANK YOU!